



Clinic Booking Terms and Conditions

- All clinics are open to non-members, MEMBERS ONLY receive a discounted clinic rate
- TWRC MEMBERS MUST enter the members only discount code to receive this discounted rate at the time of booking.
- Any riders who are NOT A TWRC member MUST have their own valid public liability insurance (either through BHS gold membership, another BRC club, or through horse insurance)
- Proof of this insurance MUST be available on request from the committee or the instructor.
- TWRC reserve the right to cancel WITHOUT refund anyone found to be booked onto a clinic without valid insurance
- TWRC reserve the right to cancel WITHOUT refund anyone found to be booked onto a clinic as a TWRC member rate without valid club membership

- **Jumping clinics** please include your preferred height/experience in the 'special requests' box when booking (if not booking into a height divided clinic)

- **Flatwork clinics** please be honest about the level you are training at Intro/Prelim/Novice/Advanced so that we can group you accordingly in shared sessions.

- **TIMES** will be released usually within 24hrs of booking closing, this is normally 7 days before a clinic/event takes place and sent via email to all participants.
- We will always try to accommodate timing requests wherever possible on a first come first served basis, so if you have restrictions please book on sooner rather than later

- **ONCE TIMES ARE ISSUED NO REFUNDS CAN BE GIVEN UNLESS YOUR SPACE IS FILLED**

- We understand horses will be horses and last minute issues can crop up but once times are issued we are bound to pay instructors and venue hire so this refund policy is non-negotiable to be fair to all.

- IF you withdraw before times are issued/event closing date then a full refund LESS ANY BOOKING FEES will be given.

- Any queries please email to: tyneandwearridingclub@outlook.com where a committee member will respond ASAP, please be considerate that we are volunteers and have our own horses and family lives so whilst we endeavour to respond ASAP this isn't always possible 24hrs a day 😊